

## **RBC Life Insurance Company**

c/o RBC Investor Services Trust, Shareholder Services 155 Wellington Street West, 3<sup>rd</sup> Floor Toronto, ON M5V 3L3

Fax: 1-866-480-3225

Please make all cheques payable to RBC Life Insurance Company

For more information about this product, visit our website at www.rbcinsurance.com/payoutannuities



## **RBC Insurance**

# COLLECTION AND USE OF PERSONAL INFORMATION

### Collecting your personal information

We (RBC Life Insurance Company) may from time to time collect information about you such as:

- information establishing your identity (for example: name, address, phone number, date of birth, etc.) and your personal background;
- information related to or arising from your relationship with and through us;
- information you provide through the application and claim process for any of our insurance products and services; and
- information for the provision of products and services.

We may collect information from you, either directly or through representatives. We may collect and confirm this information during the course of our relationship. We may also obtain this information from a variety of sources including hospitals, doctors and other health care providers, the MIB, Inc., the government (including government health insurance plans) and other governmental agencies, other insurance companies, financial institutions, motor vehicle reports, and your employer.

### Using your personal information

This information may be used from time to time for the following purposes:

- to verify your identity and investigate your personal background;
- to issue and maintain insurance products and services you may request;
- to evaluate insurance risk and manage claims;
- to better understand your insurance situation;
- to determine your eligibility for insurance products and services we offer;
- to help us better understand the current and future needs of our clients;
- to communicate to you any benefit, feature or other information about products and services you have with us;
- to help us better manage our business and your relationship with us; and
- as required or permitted by law.

For these purposes, we may make this information available to our employees, our agents and service providers, and third parties, who are required to maintain the confidentiality of this information. In the event our service provider is located outside of Canada, the service provider is bound by, and the information may be disclosed in accordance with, the laws of the jurisdiction in which the service provider is located. Third parties may include other insurance companies, the MIB, Inc. and financial institutions.

We may also use this information and share it with RBC companies (i) to manage our risks and operations and those of RBC companies, (ii) to comply with valid requests for information about you from regulators, government agencies, public bodies or other entities who have a right to issue such requests, and (iii) to let RBC companies know your choices under "Other uses of your personal information" for the sole purpose of honouring your choices.

If we have your social insurance number, we may use it for tax-related purposes and share it with the appropriate government agencies.

Please note that this paragraph is not applicable if this form is submitted by an independent representative or a representative that is attached to a firm other than RBC Insurance<sup>®</sup>.

### Other uses of your personal information

- We may use this information to promote our products and services, and promote products and services of third parties we select, which may be of interest to you. We may communicate with you through various channels, including telephone, computer or mail, using the contact information you have provided.
- We may also, where not prohibited by law, share this information with RBC companies for the purpose of referring you to them or promoting to you products and services which may be of interest to you. We and RBC companies may communicate with you through various channels, including telephone, computer or mail, using the contact information you have provided. You acknowledge that as a result of such sharing they may advise us of those products or services provided.
- If you also deal with RBC companies, we may, where not prohibited by law, consolidate this information with information they have about you to allow us and any of them to manage your relationship with RBC companies and our business.

You understand that we and RBC companies are separate, affiliated corporations. RBC companies include our affiliates which are engaged in the business of providing any one or more of the following services to the public: deposits, loans and other personal financial services; credit, charge and payment card services; trust and custodial services; securities and brokerage services; and insurance services.

You may choose not to have this information shared or used for any of these "Other uses" by contacting us as set out below, and in this event, you will not be refused insurance products or services just for that reason. We will never use or share your health information for these purposes. We will respect your choices and, as mentioned above, we may share your choices with RBC companies for the sole purpose of honouring your choices regarding "Other uses of your personal information."

# Your right to access your personal information

You may obtain access to the information we hold about you at any time and review its content and accuracy, and have it amended as appropriate; however, access may be restricted as permitted or required by law. To request access to such information, to ask questions about our privacy policies or to request that the information not be used for any or all of the purposes outlined in *"Other uses of your personal information"* you may do so now or at any time in the future by contacting us at:

### RBC Life Insurance Company P.O. Box 515, Station A, Mississauga, ON L5A 4M3 Telephone: 1-800-663-0417 Facsimile: (905) 813-4816

### **Our privacy policies**

You may obtain more information about our privacy policies by asking for a copy of our "Financial Fraud Prevention and Privacy Protection" brochure about privacy, by calling us at the toll free number shown above or by visiting our website at www.rbc.com/privacy.

## Application for a Payout Annuity – Instructions for the Advisor

### Points to consider when completing the application:

- Ensure you have reviewed the sample RBC<sup>®</sup> Payout Annuities Contract with your client(s), which outlines all the provisions of the policy.
- If your client is purchasing a Life Annuity with a zero guarantee, ensure they review, acknowledge and sign section 6 of the application.
- ☐ If your client is requesting a rate guarantee, ensure section 7 of the application is complete and your client understands and reviews the Terms and Conditions of Rate Guarantee that forms part of this application.
- ☐ If your client is requesting a specific payment date, please note that this is the date the funds will be withdrawn from your client's annuity account, not the date that you will receive the payment by. Please allow 3-5 business days for the deposit to be made in your client's account.

### Tax withholding:

If your client is purchasing an annuity with Registered funds, tax will automatically be withheld at source unless your client indicates otherwise in section 10 of the application.

### What to leave with your client at point of sale:

- Copy of the Payout Annuities Illustration
- If your client is using locked-in funds, ensure you provide a Locked-in Endorsement of the applicable legislation
- Collection and Use of Personal Information This is required by law
- What You Understand and Agree to When You Sign This Application
- Copy of RBC Payout Annuities Application (Optional)

### What to provide to RBC Life Insurance Company via mail or fax:

- Completed RBC Payout Annuities Application
- Copy of transfer forms (if required) Originals should go directly to the relinquishing institution
- Personalized void cheque for EFT setup
- Personalized cheque payable to "RBC Life Insurance Company" (for non-registered funds, if applicable)
- Spousal Pension Waiver Form (if applicable)

# Once we receive all funds and issue the Payout Annuity, your client will receive the following contractual documents as part of their Payout Annuities welcome package:

- Welcome letter
- Annuity Details confirmation
- Taxable Schedule
- RBC Payout Annuities Contract
- Copy of signed RBC Payout Annuities Application

## **RBC Insurance**

## **RBC®** Payout Annuities Application

	ract Number					s "we," "our" and "us" refer to RBC (the "Contract") and the guarantor of			
Head	Office use only	All amounts are in Canadian Dolla	rs.						
		Please print firmly. All cha	nges must be	initialled by <i>l</i>	ALL persons sign	ning this application.			
		In which language would you like	this policy to be i	issued? Eng	lish French				
Adv	isor information	Name of advisor (first, middle ini	itial, last)	Advisor phone	e number	Advisor code			
		Dealer/Agency name				Dealer code			
		Advisor/MGA Office Email Addres	SS:			I			
			Please obtain a	nd read the RBC P	ayout Annuities Cont	tract.			
1 What type of funds are you using to purchase this Contract?	ou using to purchase	<ul> <li>Non-registered</li> <li>Registered Retirement Savings Plan (RRSP)</li> <li>Registered Retirement Income Fund (RRIF)</li> <li>Locked-in RRSP (LRSP)/Locked-in Retirement Account (LIRA)/Restricted LRSP (RLSP)*</li> <li>Life Income Fund (LIF)/Locked-in Retirement Income Fund (LRIF)/Restricted LIF (RLIF)*</li> <li>Registered Pension Plan (RPP)*</li> <li>If you are using locked-in funds, your Contract will be governed by the pension standards legislation of which province/ jurisdiction?</li> </ul>							
		Do you have a spouse or common-law partner as defined under the applicable pension standards legislation?							
		If Yes, and you are not selecting the minimum Joint Life Annuity as defined under the applicable pension legislation, a Spousal Pension Waiver Form must be completed.							
		* You hereby acknowledge having received and reviewed the addendum for the applicable plan in the applicable jurisdiction, which forms part of your Contract.							
In	rimary Annuitant Iformation Annuitant must be a	Your legal name (first, middle initi	ial, last)			Your title (Ms., Mr., etc.)			
re	sident of Canada for Income x purposes.	Mailing Address (number, street and apartment)							
Pr Th	iis is an application for a rescribed Annuity Contract. re <b>Owner and the Primary</b>	City or Town Province			Postal code	Telephone number ( )			
<b>person.</b> You have expressly requ this application, your Co and all related documen including notices, be in English language.	nuitant must be the same	If your mailing address above is a PO Box, General Delivery, or Rural Route, please provide your civic or street address below							
	ou have expressly requested is application, your Contract	Street Address (number, street an							
	cluding notices, be in the nglish language.	Date of birth (dd/mm/yyyy)	Sex	Male	Social Insurance I	Number (SIN)			
de	ous avez expressément emandé que cette emande, votre Contrat et	Your Occupation; if self employed, what is the type of business? Please be specific (MANDATORY)							
y c ré (Q	us documents y afférents, compris tout avis, soient digés en langue anglaise Quebec only/Québec eulement).					Retired: Indicate former occupat	prmer occupation		
	hich current, valid and	Birth certificate**	sport 🛛 🗆 🗆	Driver's licence	Other				
sh ID (N	iginal document are you nowing to verify your <b>AGE</b> and <b>ENTITY</b> as required by law? <b>IANDATORY)</b>	Document number	Expiry date	(dd/mm/yyyy)		sdiction of document issue y, province, country)			
м	Valid photo ID also required andatory Question for on-Registered Contracts.	Are you a U.S. citizen or are you a           No         Yes         If Yes, please           Indicate         EIN         ITIN			x purposes? er Identification Numl	ber (TIN)			

	Secondary Annuitant Information Secondary Annuitant must be the spouse of the Primary Annuitant.	Full legal name (first, middle initial, last)						Title (Ms., Mr., etc.)			
		Mailing Address (number, street and apartment)				SAME AS SECTION 2					
		City or Town			Province		Postal cod	e	Telephone number		
	Must be a Canadian Resident for Income Tax purposes.	Date of birth (dd/mm,	′уууу)	Sex	er (SIN)						
	Complete if applying for a Joint Life Annuity only.	If your mailing address above is a PO Box, General Delivery, or Rural Route, please provide your civic or street address below. Street Address (number, street and apartment)									
		Secondary Annuitant O	ccupation; if	self employ	red, what is the typ	pe of bu	isiness? Ple		fic (MANDATORY) red: Indicate former occupation		
	Which current, valid and original document are you showing to verify your <b>AGE</b> and <b>IDENTITY</b> as required by law? <b>(MANDATORY)</b> ** Valid photo ID also	Birth certificate**		Passport	Drive	er's lice	nce	Other _			
		Document number	Expiry date	if applicable	e (dd/mm/yyyy)	Juriso	liction of do	ocument issue	e (city, province, country)		
4	required Is this an Insured Annuity? (MANDATORY)	Is this Annuity Contrac or a bundling of a payo Yes No						own as a bac	k to back funding arrangement:		
I	Not applicable to RBC Insurance Field Sales and Platinum Advisors.		e submit a r	equest to rb	ciswmreport@rbo						
	<b>Note:</b> An Insured Annuity Concept requires a Special Quote from Head Office.	<ul><li>a) You have entered in</li><li>b) The life insurance s</li><li>the annuity cannot</li></ul>	to a back to hould be iss be unwound ne last surviv	back fundin ued before t once it is pu ving Annuita	ig arrangement; the annuity is puro urchased; and unt, if the annuity h	chased	. You must guarantee	qualify med period or if th	t <b>, you understand that:</b> ically for the life insurance and ne guarantee period has		
5	What type of Annuity Contract	Term Certain		Single	Life		🗌 Joint Li	fe			
	would you like? Please check one.	**All non-registered policies will be issued on a prescribed basis with level taxation. Please refer to the Contract for more details.**									
	If you would like to open more than one Contract, please complete a separate application for each Contract. Restrictions may apply under applicable pension legislation.	PAYMENT REDUCTION       For Joint Life Contracts,       NO reduction on de       YES, reduce to	eath % on th	e death of [	Primary Annui	tant [	Seconda				
6	Payment Guarantee Period/Term Options	Term Certain Annuity		-							
	What guarantees do you want on your annuity payments <b>AFTER</b> the first payment start date?	To age 90 of the Pri Single Life and Joint Lif Guarantee period: No guarantee period	<b>e Annuities</b> Years	ant (applies –	to Registered fund	is only)					
		<ul> <li>* If you have not selected a guarantee period for a Single Life or Joint Life Annuity, you are required to read the following statement, and sign where indicated (MANDATORY):</li> <li>You may not name a beneficiary. There is no death benefit payable regardless of the number of annuity payments that have been made.</li> </ul>									
		You have received quotes showing an annuity with a zero guarantee period as well as an annuity with a guarantee period. My signature below confirms that I fully understand that there will be no amount payable from this Contract upon the death of the Annuitant, or the death of the last survivor of joint annuitants, if the death occurs on or after the day the first income payment is made.									
-	Do muc at fair Data	Signature of Annuitant				to 1 9	( / 100 222	Ε.			
1	Request for Rate Guarantee Fax must be received no later than midnight ET on the day following the day the quote was produced.	To request a Rate Guara	-			10 1-8	00-480-322	.5:			
		Effective date of quotat	ion		_(dd/mm/yyyy)						
		By signing here, you ag	ree to the "T	erms and Co	nditions for Rate G	Guarant	ees," which	n forms part o	of this application.		
	Note: This guarantees only	Date signed					_				
	the interest rate in effect at the time the application is received at Head Office. It does not guarantee the income amount.	If the total premium is r	nore than \$1	,000,000, p	lease contact Head	d Office	for a speci	al quote.			

8	Source of Funds	Indicate whether one or more the situations below apply (MANDATORY to check "yes" or "no"):							
	and Third Party	a. payments are being made to this Contract by an individual or entity other than the Proposed Owner 🗌 Yes 🗌 No							
		b. a payment is being made to If you have answered Yes, plea Form.		-			] No I <b>nds an</b> o	d Third-Party Declaration	
9	What is your Deposit amount? For transfers, please	<ul> <li>Cheque made payable to RBC Life Insurance Company.</li> <li>**Cheques must be pre-printed and personalized with name and address of payor.</li> </ul>							
	attach copies of the appropriate transfer	Transfer from another financial institution (\$)			Name of ins	stitution		Account or policy number	
	forms <b>including a</b> <b>copy of the last client</b> <b>statement. Originals</b> should go to the relinquishing institution.	A one-time withdrawal fro Authorized Debit (PAD) Ag	-		-		Manago	ement One-Time Pre-	
		Transfer from another RBC Life product (\$)			Name of product		ŀ	Account or policy number	
		Total amount of your single premium (\$)						more space, please use , Additional Comments	
10	Payment Details	a. Estimated first Gross Annui	ty Payment Amount	based or	n annuity illus	stration \$			
	We reserve the right to periodically request written proof of the survival of an Annuitant	<ul> <li>b. Withholding tax at source for automatically deducted from</li> <li>No (do not withhold tax</li> </ul>	n each annuity payn						
	or person entitled to	c. Payment frequency Monthly	Quarterly			Semi-Annually		Annually	
	payments.				o start? (choo				
	If not received, your payment may be suspended.	d. Payment start date: When do you want your payments to start? (choose one)     One month after Policy Effective Date     Specific date*							
	All payments from registered annuities	Year	Month			Date (please specify	a date f	rom the 1st to the 28th)	
	are 100% taxable and reported as income to the taxpayer in the year they are received.	* Please note that this is th payment by.	e date the funds wil	l be with	drawn from ye	our annuity account, no	t <b>he da</b>	te that you will receive the	
	Please attach a SPECIMEN, pre-printed and personalized blank cheque marked "Void."	e. Payment Direction Please allow 3-5 business days from the payment date for the amount to be deposited into your bank account. Note: the person receiving payments (the Payee) must be the Owner/Annuitant.							
	eneque markeu vola.	Name of your bank or financial institution Transit number E		Bankn	umber		You	ir account number	
				Built	umber				
11	Beneficiary Information	Primary beneficiary legal name	e(s)		Relationshi	p to Owner/Annuitant		Share of benefits	
	The person or persons you name here will							%	
	receive a return of							%	
	premium if the last surviving Annuitant dies							%	
	before income payments have begun or the	TOTAL (must equal 100%) 100%							
	commuted value of any remaining guaranteed income payments if irrevocable unless you check revocable here: <b>REVOCABLE</b>							designation is	
	any guaranteed income payments have been made.	Secondary beneficiary legal na A secondary beneficiary does if a named primary beneficiary	not have any rights		Relationshi	p to Owner/Annuitant		Share of benefits	
	Where the primary							%	
	beneficiary predeceases the last surviving Annuitant, the share of benefits attributed to							%	
								%	
	that primary beneficiary will be distributed <b>pro rata</b> amongst the					TOTAL (must equal	100%)	100%	
	remaining primary	For non-registered contracts o	nly: Do you wich the	hanofic	ary(iec) name				
	beneficiaries.	income payments (if applicable	• •	Senerici	a. y (103) name			sudianteeu	
		Yes No If this sec	tion is not complete	d, it will h	be deemed yo	u have chosen Yes here			

**Note:** if funds are registered and the beneficiary is not the spouse of the Annuitant at the time of death, any remaining income payments **MUST** be commuted under the **Income Tax Act (Canada)**.

#### 13 Please sign here

#### By signing below, you confirm that:

- if you have guaranteed an interest rate basis, you confirm that you have read and agree to the terms and conditions for interest rate guarantees included with this application;
- you have received, read and agree to the information in "Collection and Use of Personal Information" and "What You Understand and Agree to When You Sign This Application," which form part of this application.

Signature of Annuitant	Date signed (dd/mm/yyyy)	Province
Signature of Secondary Annuitant (if applicable)	Date signed (dd/mm/yyyy)	Province

Important information is contained in the RBC Payout Annuities Contract and should be reviewed with your advisor prior to investing.

#### Advisor Declaration

#### By signing below:

- Advisors confirm that they are appropriately licensed and that they will receive compensation if this application is accepted by RBC Life.
- Advisors confirm that they have explained the provisions of the RBC Payout Annuity Contract to the Owner/Annuitant of this
  policy.
- Advisors confirm that they have disclosed the following in writing to the Proposed Owner:
- the name of the company/companies they represent;
- that they receive commissions and/or salary for the sale of the insurance-based investment products;
- that they may receive bonuses or non-monetary benefits such as invitations to conferences or other incentives; and
   any conflict of interest they may have with respect to the sale of this product.
- Advisors confirm that the Applicant/Owner has presented original documents to confirm their identity and that the
  issuing jurisdiction, document number and applicant's name appearing therein were correctly transcribed from such
  document.
- Advisors confirm that they have verified the date of birth of the Annuitant (and Secondary Annuitant, if applicable) documented on this application using an original of the same type of document.
- If a guarantee period has not been selected, Advisors confirm they have witnessed all signatures in section 6 of this application.
- Advisors confirm that they have provided the "Principles for the Sale of Insurance" document to applicants residing in the province of Newfoundland and Labrador.
- Advisors confirm that if this application is faxed to RBC Investor Services Trust, you agree to NOT mail the original application. Should any duplication of transactions occur as a result of a fax and original being submitted, you the advisor will be responsible for any resulting costs for the reversal of the transaction (if applicable). We reserve the right to request the original application in the event the fax is not clear.
- Advisors confirm that the information provided in this application is complete and accurate.

	Signature of Advisor	Date signed (dd/mm/yyyy)					
14 Where to send the	Choose one option:						
Welcome Package	MGA Head Office						
	Advisor's Office						
	Directly to Primary Annuitant's Mailing Address (as noted in Section 2)						
	Please mail or fax the completed and signed application to:						
	RBC Life Insurance Company						
	c/o RBC Investor Services Trust, Shareholder Services						
	155 Wellington Street West, 3 <sup>rd</sup> Floor						
	Toronto, ON M5V 3L3						
	Fax: 1-866-480-3225						
	Please make all cheques payable to RBC Life Insurance Company						

### TERMS AND CONDITIONS FOR INTEREST RATE GUARANTEES

If you requested an interest rate guarantee in Section 7 of this application, your signature on this application confirms that you understand and agree to the following terms and conditions:

 You agree to transfer the total single premium amount to RBC Life. You acknowledge that the commitment to transfer the funds is irrevocable and legally binding.

In order to hold a rate for non-registered funds, we will require the following no later than midnight ET of the day following the day that the illustration was produced:

- A copy of the illustration, the signed application and a copy of the cheque for the full single premium. All items must be received by fax at our correspondence office in Toronto;
- Cheques for non-registered funds for the full single premium should be made payable to RBC Life Insurance Company and must be received in our correspondence office in Toronto within 7 calendar days of the date the illustration was produced.

In order to hold a rate for registered funds, we will require the following no later than midnight ET of the day following the day that the illustration was produced:

 A copy of the illustration and the signed application. All items must be received by fax at our correspondence office in Toronto.

If funds are being transferred from another financial institution, we will apply the rate in effect on the day that we have received all of the funds for the purchase of the annuity policy.

 If funds are being transferred from the surrender of an RBC Insurance policy, we will apply the rate in effect on the date that we have received the original application form, the signed surrender form(s) and any other requirements.  Cheques (from the relinquishing institution) for registered funds for the full single premium amount should be made payable to RBC Life Insurance Company and must be received in our correspondence office in Toronto within 45 calendar days of the date the illustration was produced.

If the funds are received more than 7 days (non-registered funds) or more than 45 days (registered funds) after the date of this request, RBC Life has the right to give the lesser of the guaranteed rate or the rate in effect on the day of the transfer.

If the amount submitted for rate guarantee and the premium received differ by more than 10%, RBC Life has the right to withdraw from the rate guarantee with respect to all or part of the amount received (subject to our administrative rules).

## This rate guarantee is not a guarantee of income, but rather is a guarantee of the rate-effective date used to determine

income. The rate-effective date is only one of the factors used to calculate the income. Other factors include the amount of the premium actually received, the deposit date and the income commencement date. You agree that if any of these other factors change, the income amount will also change, even though the guaranteed rateeffective date remains the same.

## TERMS AND CONDITIONS IF INTEREST RATE GUARANTEE NOT REQUESTED

### WHAT YOU UNDERSTAND AND AGREE TO WHEN YOU SIGN THIS APPLICATION

# Your signature in the later pages of this application confirms that:

- You are applying for an RBC<sup>®</sup> Payout Annuities policy and have asked RBC Life Insurance Company (RBC Life) to issue a policy as selected;
- The information you have provided in this application is complete and accurate and you will tell us if any of the information changes;
- You will notify your advisor or RBC Life of any changes to the information you have provided for the duration of this policy;
- This application may be null and void if there has been any misrepresentation;
- If this is an annuitization of an existing RBC Life policy, RBC Life is discharged from all liability under the original Contract;
- If you have indicated in section 9 that monies are coming from another RBC Insurance policy, your signature constitutes authorization to withdraw the monies as described in that section;
- If you are applying for a registered policy, you have asked us to register it under the Income Tax Act (Canada) and any applicable provincial income tax legislation;
- You understand that withholding tax will be automatically deducted from each registered annuity payment and remitted to the Canada Revenue Agency (CRA) on your behalf, unless you have indicated in section 10 that you would like to waive any taxes withheld at source (not applicable to RPP locked in funds);
- You understand that your policy will be effective on the date by which we have both (a) received the total single premium amount, and (b) determined that the initial set-up criteria for your policy have been met. We will send you your Annuity Details confirmation once your policy has been issued, which will serve as a confirmation notice of the effective date of your policy;
- By providing Direct Deposit Information, you are authorizing RBC Life to deposit scheduled income payments due from this policy into the bank account identified. RBC Life will have no further liability with respect to these payments;

- You understand that an irrevocable beneficiary designation will limit certain rights you have under your policy unless you receive written consent from the beneficiary. A parent, guardian or tutor cannot provide consent on behalf of a minor who has been named as irrevocable beneficiary;
- You understand that RBC Life reserves the right to periodically request written proof of the survival of an Annuitant or person entitled to payments;
- You understand that any payments made after the later of the expiration of the guaranteed period or the death of the last surviving Annuitant must be paid back to RBC Life;
- There are no rescission rights with respect to this policy;
- This policy cannot be surrendered and is non-commutable;
- Pursuant to Section 90 of the Financial Institutions Act of British Columbia, the financial product you are being offered is supplied by RBC Life, a company licensed to carry on business in British Columbia, and your advisor represents that:
  - a) He/she is acting as a licensed insurance representative on behalf of RBC Life,
  - b) He/she will be entitled to receive commission from RBC Life on successful completion of this transaction,
  - c) The commission may take the form of an acquisition commission, and
  - d) There is no condition associated with this transaction requiring that you must transact additional or other business with your advisor or RBC Life.

### If this contract is being purchased from an RBC Insurance Field Sales Advisor:

I/We have been advised that the advisor involved in the transaction is a licensed life insurance advisor for RBC Life Insurance Company. If I/we choose to purchase a product through this advisor, the successful completion of this transaction will contribute to the advisor's overall sales results for which he/she will be eligible to receive compensation in the form of commission, bonuses or other non-monetary benefits (such as travel incentives). There is no condition associated with this transaction that requires me/us to transact additional or other business with RBC Life Insurance Company.

I/We have been advised of any conflicts of interest: that the advisor takes the responsibility of a conflict of interest seriously; that it is the advisor's duty to disclose any conflicts of interest to me as a client. I/We have also been advised that the overall recommendation provided takes into consideration and is based on the analysis and assessment of my insurance/ investment needs.

### Your privacy

 You have read the section entitled
 "Collection and Use of Personal information" in this application and you understand and agree to its terms.

### Your questions or concerns

You may discuss any questions
or concerns you may have by contacting
your advisor or our correspondence
office. Information about our complaintresolution procedures is available on the
internet at www.rbcinsurance.com.

For more information regarding RBC Payout Annuities, please speak with your advisor.

